

BRIDESMAIDS Only

RETURNS AND EXCHANGE FORM

You may return/exchange our 'in stock' items within 7 days from receipt of the item (or attempted delivery) for a refund or exchange. They must be returned/exchanged in the condition you received them, and they must be unworn, unwashed, or unaltered with all tags attached. You may also return/exchange all sale items within 7 days from receipt of the item (or attempted delivery) for a refund or exchange unless during a promotion. All sales using a promotional code are final. If you require an exchange for your return, payment for shipping of new exchange item will be billed to you. Bridesmaids Only will contact you with a quote for new shipping and payment can be made over the phone with a credit card.

To ensure your return/exchange is processed easily please ensure:

- This form is completed and included.
- Garments are in original, unwashed and unworn condition with no makeup stains and with tags attached.
- Garments must be returned/exchanged in their original packaging. Make sure the barcode name on the packaging matches the garment in the package.
- Please cut off and use the below address label for your parcel.
- Be sure to check your item wasn't purchased during a promotion as all sales using a promotional code are final.

It is recommended that you (1) use a traceable delivery method for all returns and exchanges (Australia Post Express Post is preferred) and (2) insure your delivery for safe return to Bridesmaids Only so that you are completely protected if the shipment is lost or damaged in transit. If you choose not to undertake the advised recommendations, you are responsible for loss or damage to the product during shipping.

ORDER NUMBER:	
RETURN OR EXCHANGE?	
EMAIL ADDRESS ON YOUR ACCOUNT:	
CUSTOMER NAME:	
RETURNING TOTAL UNITS:	

We hope your next purchase with us is perfect!

OUR FULL RETURN AND EXCHANGE POLICY CAN BE VIEWED AT:

<https://www.bridesmaidsonly.com.au/pages/faq>

Please note the below label is NOT a prepaid postage label.

You will need to organise payment of postage for your return/exchange.

ORDER NUMBER: # _____

Why are you returning/exchanging this item?

If exchanging, what would you like to exchange for?

Bridesmaids Only
12/401-407 New South Head Road
Double Bay 2028
Sydney NSW
Australia

